



# HIGH DEFINITION GOLF™

## CUSTOMER WARRANTY

### LIMITED WARRANTY APPLICATION

High Definition Golf™ simulator systems manufactured by Interactive Sports Technologies Inc. are generally warranted against defects in materials and workmanship for a period of TWO YEARS from the date of purchase by the original retail purchaser.

Certain components that are considered “wear” items, including video/golf screens and golf mats, are warranted for a period of ONE YEAR with the exception of projector bulbs which are warranted by the manufacturer for a period of ONE YEAR or 500 HOURS, whichever comes first, under normal use conditions. This warranty covers both parts and labor and only applies in favor of the original retail purchaser of the warranted product.

### INTERACTIVE SPORTS TECHNOLOGIES INC. RESPONSIBILITY

During the warranty period, Interactive Sports Technologies Inc. will repair, or at our option, replace the part of the High Definition Golf™ simulator which shows evidence of a manufacturing defect in material or workmanship.

### WHAT IS NOT COVERED

- 1) Simulators purchased in used condition.
- 2) Problems due to product set-up and installation if performed by someone other than a Interactive Sports Technologies Inc. installation technician or a service/installation technician authorized by Interactive Sports Technologies Inc.
- 3) Problems caused by using accessories, parts or components not supplied by Interactive Sports Technologies Inc.
- 4) Damage during or due to transportation.
- 5) Problems or damage due to improper maintenance, accident, abuse, misuse or negligence.
- 6) Problems or damage due to lightning, power surge or other acts of God.
- 7) Problems or damage due to high humidity, liquid spillage or excessive dust.
- 8) Periodic maintenance
- 9) Adjustments that are outlined in the Operation Manual.

### ORIGINAL RETAIL PURCHASER'S RESPONSIBILITY

You, the original retail purchaser, must present your original invoice/bill-of-sale to Interactive Sports Technologies Inc. or to an authorized Interactive Sports Technologies Inc. Service Depot when you make a claim under this warranty. You, the original retail purchaser, may be responsible for any costs of TRANSPORTING the product to and from Interactive Sports Technologies Inc. or an authorized Interactive Sports Technologies Inc. Service Depot. You are also responsible for the performance and cost of any MAINTENANCE necessary in respect of the product unless otherwise covered by a separate manufacturer's MAINTENANCE PLAN.

### WARRANTY BECOMES VOID

This warranty becomes void if product or component serial numbers are altered or removed or if the product is altered or if any repair to the product is made other than by Interactive Sports Technologies Inc. or by authorized Interactive Sports Technologies Inc. Service Personnel.

## **LIMITATIONS**

- a) Interactive Sports Technologies Inc. reserves the right to change or improve the design of the product warranted hereunder without incurring any obligation to make any modifications to or to install any improvements in any other products. This limitation does not apply to system level software updates and improvements which are covered under general warranty provisions for a period of TWO YEARS excluding new software modules, accessories and golf courses.
- b) In no event shall Interactive Sports Technologies Inc. or any of its Authorized Dealers be liable for special or consequential damage arising from the use of this product.

## **STATUTORY WARRANTIES**

The above provisions do not preclude applicable state or provincial statutes which in certain circumstances may not allow some of the limitations and exclusions described in this Warranty. Where any terms of this Warranty are prohibited by such a statute, they shall be deemed null and void but the remainder of this warranty shall remain in effect.

## **HOW TO OBTAIN WARRANTY SERVICE**

Please contact the Interactive Sports Technologies Inc. Authorized Dealer from whom the product was purchased or contact us directly at:

### **Interactive Sports Technologies Inc.**

119 Westcreek Dr.

Vaughan, Ontario Canada

L4L 9N6

Tel: (905) 851-7462

Toll Free: 1-866-326-0095

[www.istgolf.com](http://www.istgolf.com)

